

"Looking out for one another"

Dear New Resident,

Welcome to the neighbourhood! We hope your stay in our neighbourhood will be long, happy – and safe.

Although our neighbourhood has a relatively low incidence of crime, the suburb of Plumstead banded together in 2007 to form the Plumstead Neighbourhood Watch in a concerted effort to rid the area of crime. The Plumstead Neighbourhood Watch involves, all Residents of the Community, the SA Police Services (SAPS) City of Cape Town Law Enforcement and Security Service Providers, working closely together in one co-ordinated effort.

Please note, that, Plumstead Neighbourhood Watch, is under the "Control of SAPS Diep River, the direct chain of command" as well as been DOCS (Department of Community Safety- City of Cape Town) accredited

Today, Plumstead Neighbourhood Watch forms part of a much bigger network of Community Watches, within the Southern Suburb Cluster/Region, which assists SAPS to be the eyes and ears for the greater Southern Suburb Cluster Region.

Modern day technology – including a sophisticated radio network, and a series of strategically located CCTV cameras – make sure residents can sleep, peacefully and safely at night.

It is an unfortunate reality, that SAPS cannot be everywhere all the time. That is where the involvement of Residents in the neighbourhood makes a real difference. The information and intelligence that we can pass on to SAPS, helps them provide a much more effective service with the limited resources at their disposal.

Current Security Service Providers- Financial Contributors

The Plumstead Neighbourhood Watch is part of the greater Southern Suburb Cluster, with a "Control Office" Constantia Valley Information Centre (CVIC), based in the "Constantia Valley". The Control Office receives financial and logistical sponsorship from ADT Security, whom in addition Financially support to maintain Plumstead Neighbourhood Watches "Website".

Combat Force Financially Contribute on a monthly basis, to assist PNW with their Financial obligations to contribute towards the monthly maintenance costs, of the "Control Office", and whereas, Zone Security Services, support financially towards the Rapid Response Team, within the Plumstead Neighbourhood Watch.



"Looking out for one another"

Plumstead Neighbourhood Watch, are sincerely grateful and appreciative, of the "Financial Generosity" from the "Security Service Providers", however, in line with PNW's "Cash Flow" requirements, the Watch requires further "Financial Support" to meet it's "Annual Financial Commitments" to continue and maintain the highest Standard re "Code of Conduct, Security Service and Resident Assistance", in keeping the Residents of Plumstead, as safe as possible, in conjunction with all collaborating parties, and cannot rely solely on the "Financial Contributions from the Security Service Providers"

The collaboration of Plumstead Neighbourhood Watch, the CVIC (Control Room), and security service providers, together with the camera technology has enabled community safety campaigns to be dramatically increased and strengthened and provides SAPS with valuable tools in the prevention and follow-up investigations of crime.

To administer and manage the Plumstead Neighbourhood Watch, a monthly donation, via "Debit Order" or an "Annual Contribution" is encouraged, from all Plumstead Residents, in a financial position to do so. To facilitate this debit order, a form can be found on our website, info@plumsteadwatch.org.za

There are various options with regards to how little or how much you donate, and we encourage a regular contribution whether financially or by volunteering your time. Take on Board, that currently, in excess of 80 "Volunteer Patrollers" give up their free time and at their own costs, to try and keep Plumstead, as safe as possible, the latter in itself is considered a "Financial Contribution- unquantifiable"

As a resident in the Plumstead area, you are entitled to register on our dynamic and informative website: www.plumsteadwatch.org.za. By registering, you can choose to have reported crime incidents and crime alerts emailed directly to your inbox and can read security and safety tips to help you avoid becoming a victim of crime. If you require assistance in the registration process, please e-mail info@plumsteadwatch.org.za

You may have seen vehicles displaying Plumstead Neighbourhood Watch decals with rotating orange/and or white roof lights. These are volunteer patrollers, using their own vehicles, who are in radio contact with the Control Room and are on patrol in the neighbourhood, on the lookout for any suspicious people, vehicles or activities, and are on the alert for any specific requests broadcast from the Control Room.



"Looking out for one another"

Patrolling simply requires driving slowly around the suburb and reporting any suspicious or unusual activity to the Control Room, if reported, it will immediately be followed up by SAPS or one of the roving security service providers, who will investigate as appropriate.

You are invited and encouraged to participate in the vehicle patrol programme. If you are interested in becoming a patroller, please contact info@plumsteadwatch.org.za

Informal patrolling can be done every time you leave your house, take the children to school, take a walk, or visit the shops. **Always keep your eyes and ears open**, and immediately report anything to the Control Room, **086 000 2669** if you are a "Member"

The Plumstead Neighbourhood Watch **does not** replace home security alarms, alarm monitoring or armed response, and you should have such measures in place for your own domestic security.

We encourage you to take all necessary and common-sense safety, and security precautions, so as to avoid being a victim of crime – at all times. Live as safely as you can...

- Always set your home alarm system when you leave the house unattended, and at night, and check the alarm's functionality regularly. Garages should be included in your alarm coverage.
- Ensure, that easily accessible doors and windows are closed, and locked when you are not home. Property gates and garage doors should always be closed.
- Do not leave any items visible in your vehicle when unattended, and always lock and immobilise your vehicle, even when parked in your garage
- Bicycles in your garage should be secured to an anchor point with a lock and chain

The CVIC Control Room is your best safety support structure and can be accessed on **086 000 2669** 24 hours a day. Any security threat received by the Control Room by telephone (or over the radio) is immediately relayed to all security service provider vehicles in the area ,and SAPS vehicles from Diep River Police Station (CSC), Metro law enforcement vehicles, patrollers, and paramedics, ambulances and the fire services. The response will be fast and the information you provide (e.g. description of suspects, vehicle registration number, etc.) will help with law enforcers and will effect quick arrests.



"Looking out for one another"

Please memorise the Control Room number and set as a speed dial on your mobile phone. Teach it to your children, your domestic workers and anyone who has regular access to your home.

The Plumstead Neighbourhood Watch needs your support and there are many ways to get involved; from patrolling (formal and informal) to logistical and administrative office support, donations and assisting at special crime prevention events.

Welcome, and please do participate in our safety and security programmes and help to keep the suburb a happy and safe place in which to live.

We look forward to getting to know you!

Thank you.

PNW EXCO