



**#TEAMITHUBA**  
**#SAFERTOGETHER**

## HOLIDAY INSTRUCTIONS

Please ensure to email this delicate information to [controlroommanager@ithubaprotection.co.za](mailto:controlroommanager@ithubaprotection.co.za) in order to update your profile should you take that well deserved break away from home.

We really urged our clients and families to be discreet on posting their whereabouts on the social media platforms.

## MONITORING & ARMED RESPONSE CLIENTS

Please test you alarm as soon as possible and advise the controller that you are testing your system.

Contact our 24HR Control Centres on:

Johannesburg 071 093 8434  
Cape Town 0861 021 911  
Durban 0861 039 911  
Polokwane 0861 015 911  
Mahikeng 0861 018 911

Dear Valued Client

The holiday season is around the corner - and the majority of us are going on that well deserved yearly break.

With this in mind, we urge our clients to remain extra vigilant as criminals do not take a break and our country tends to experience a spike in crime over the festive season.

Please take note of the below points, and do not hesitate to contact us if you need any clarity or have any feedback or questions.

We wish you a safe, happy holiday season.

Team Ithuba

## TECHNICAL SERVICES & INSTALLATIONS

Our technical teams are in great demand as the festive holidays approached and therefore, we request that our clients make their bookings timeously.

Please contact our technical department or you can book a service call during office hours.

JHB: 071 093 8434 or [info@ithubaprotection.co.za](mailto:info@ithubaprotection.co.za)  
CT: 087 159 9000 or [capetechnical@ithubaprotection.co.za](mailto:capetechnical@ithubaprotection.co.za)  
DBN: 0861 039 911 or [adminkzn@ithubaprotection.co.za](mailto:adminkzn@ithubaprotection.co.za)  
Polokwane: 0861 015 911 or [andrewk@ithubaprotection.co.za](mailto:andrewk@ithubaprotection.co.za)  
Mahikeng: 0861 018 911 or [sindim@ithubaprotection.co.za](mailto:sindim@ithubaprotection.co.za)

## OVERACTIVE AND FALSE ALARMS

Load shedding causes a lot of alarm activations, and we humbly request that our clients cancel ALL FALSE ALARMS in order to avoid vehicle dispatched unnecessary. Kindly take note that panic signals will always be prioritised.

**“SAFETY FIRST IS SAFETY ALWAYS.” ~ CHARLES M. HAYES**



## CSR INITIATIVES

*Giving to others is not only our duty, but a privilege! Team Ithuba were involved in many CSR Initiatives in 2023 across the country and made a positive impact, helping those in need.*



## 2023 IMPACT NUMBERS



## COMMUNITY EVENTS

At Ithuba Protection Services, we recognise the significance of community events in fostering unity.

In the spirit of our commitment to community safety, we attended many events in the community across the country.



## HIGHLIGHTS



Ithuba CEO, Samantha Govender, participated in the prestigious 2023 Standard Bank Top Women Conference.



Ithuba Women's Weekend Away Retreat fosters strong bonds between the #WomenOfIthuba

**RECIPIENT OF BEST SERVICE PROVIDER, AWARDED BY NEDBANK**

## IMPORTANT NOTICE: ANNUAL INCREASE DUE

The Annual Armed Response and monitoring services increases fee for 2024 is due and will be in the amount of 8.5% on your current invoiced amount. Please note this will vary from client to client. Note that all "new" clients signed with Ithuba in 2023 services fees will only increase in March 2025.

Debit order clients - kindly be advised that this additional amount will be added with your March 2024 monthly fee.

EFT paying clients - please include the above-mentioned amount with your March 2024 monthly fee.

Please do not hesitate to contact us if you have any questions or feedback.

## GUARDING SERVICES

Our permanent and temporally guarding services are always in great demand during the festive season and we ask that should you wish to make use of these services to contact us for a customised proposal:

**Johannesburg:**  
Melvin Moodley  
071 093 8434 / 0828029406  
melvin@ithubaprotection.co.za

**Cape Town:**  
Nathier Fortune  
0861 021 911 / 083 272 6386  
nathier@ithubaprotection.co.za

**Durban:**  
Lee Munsami  
0861 039 911 / 082 333 1935  
leemunsami@ithubaprotection.co.za

**Polokwane:**  
Stefan Kruger  
0861 015 911 / 082 420 7613  
stefank@ithubaprotection.co.za

**Mahikeng:**  
Joseph Ngwenya  
0861 018 911 / 082 491 4620  
josephn@ithubaprotection.co.za

ITHUBA PROTECTION SERVICES  
CHIEF EXECUTIVE OFFICER SAMANTHA GOVENDER

PSIRA REG NUMBER 2337270  
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COMPANY REGISTRATION NUMBER 2014/029795/07



[www.ithubaprotection.co.za](http://www.ithubaprotection.co.za)